

Dear Customer,

Rockwell Automation appreciates your investment in Allen-Bradley PowerFlex drives, and we want to assure you that we plan to protect that investment.

We continue to enhance and expand the portfolio of PowerFlex drives to keep pace with your requirements. In 2009 we introduced the Allen-Bradley PowerFlex 750-Series of drives and in 2013 we delivered the Allen-Bradley PowerFlex 520-Series of drives to meet our global customers' needs for versatile motor control, ease of integration and performance to help increase productivity.

Protecting our customer's investment is one reason we have an installed base in excess of 2 million PowerFlex drives. Our company has a history of commitment to our customers and we pride ourselves on providing support to our legacy products for as long as we can. While we cannot predict component availability and market forces for the current PowerFlex drives we are committed to these drives and plan to enhance, manufacture and sell these products into the foreseeable future. Furthermore, it is our practice to support products for multiple years from the date they are removed from general sale, pending availability of components.

Rockwell Automation is committed to protect your investment and help you strategically migrate your installed base making our products a sound investment today, tomorrow, and well into the future.

I hope that this brief correspondence has given confidence in the commitment from Rockwell Automation to providing you quality automation products and our commitment to the PowerFlex product line.

Sincerely,

James E. Trubshaw
Business Director, Low Voltage Drives
Rockwell Automation